30 September 2021

Dear valued member

DEADLINE EXTENSION TO 8 OCTOBER FOR BUSINESS LOSS REGISTRATION PORTAL

Please be advised that the deadline for registering any **companies that were affected by the unrest** which took place during 9-19 July 2021 in KwaZulu-Natal, Gauteng and other affected areas in the country, has been **extended from the 30 September to 8 October.**

Businesses should register, regardless of whether they have already responded to other government surveys or requested government support, claimed through their insurer, or have applied or received support from elsewhere. The reason for this is to create a single governmental entry point for businesses to indicate the extent of losses they have suffered, and to access available facilities.

The portal can be accessed via this link: https://www.relief4sa.co.za. The portal is also accessible via scanning the QR code and business owners who experience problems accessing the portal may also make use of the toll-free call centre contact number**.**

The call centre operating hours are 08:00 to 17:00 on weekdays (but closed on public holidays). The call centre number is 080 006 00850. If you have trouble accessing the portal, a call centre operator will assist you.

The registration portal will collect data from affected businesses to better coordinate relief measures as well as to inform future interventions. The portal does not require the uploading of documents or pictures and therefore uses little data.

Please note the portal is a data collection tool to assess the damage caused by the July unrest. The Portal is not a facilitation tool for the payment of insurance claims, including SASRIA claims. All insurance claims must be sent to the insurer directly.

RMI - Retail Motor Industry Organisation
Jakkie Olivier Chief Executive Officer

Reg. No: LR 26345

tel: +27 11 886 6300
330 Surrey Avenue, Ferndale
Randburg, 2194, Gauteng
P. O. Box 2940, Randburg, 2125
www.rmi.org.za