



25 May 2020

Dear valued ARA Member

**SUBJECT: NEWSFLASH - COMPLETE SPECIALISED RETAIL SOLUTIONS (CSRS): VALUE ADD PRODUCT OFFERING**

As we continue to navigate these changing times in our lives there are numerous challenges that have been overcome. However there will still be many more to come in the future and it is in light of these thoughts that the RMI and specifically ARA continue to provide the best possible guidance and assistance where possible.



The RMI has compiled the “Business Continuity Plan” (BCP) and the “Risk Adjusted Strategy” (RAS) as circulated during early May 2020. The BCP and the RAS policy document have been provided as guides for Members to follow in the meeting of the regulatory requirements for Alert Level 4.

There are numerous aspects of the BCP and RAS that apply, in order to ensure complete compliance with the requirements of the regulations. All of which are included in the two documents BCP and RAS.




The business unit is required to compile a “Business Preparedness Plan” (BPP) which details the information specific to the individual businesses. Part of these requirements include amongst others the training of staff and the display of guidance posters. The RMI has provided additionally a suitable set of posters for use as display material, to fulfil the requirements.

In light of the above detail, there may well be Members who would rather have this area of compliance managed professionally on their behalf. The option exists for Members to engage directly with Complete Specialised Retail Solutions (CSRS) who have developed a specialised offering to ARA Members for the managing of the compliance issues.

These listed below are the specific options available to the ARA Membership. These are not RMI sponsored products and therefore the costs of the products will need to be negotiated directly with **Peter Roodman of CSRS** at:

-  Email: [Peter@csrs.co.za](mailto:Peter@csrs.co.za);
-  Cell no: 072 787 5503.

**CSRS Product offering list:**

-  Comprehensive Post Lockdown Preparedness Plan for COVID-19;
-  Risk Assessment which is Industry Specific to cover COVID-19 Regulations;
-  Link to Online COVID-19 Training Material – [www.csrslearn.co.za](http://www.csrslearn.co.za);

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- Link to Poster covering COVID-19 - <http://csrs.co.za/product/coronavirus-poster/>, use code 'Coronavirus Poster Discount' in the checkout page to get it for free.

Yours Sincerely

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**Attie Serfontein**

*National Director: ARA – Automotive Remanufacturers' Association*