

Dear Service Provider

01 April 2021

To Whom it May Concern,

RT46 GOVERNMENT TENDER: SERVICE PROVIDER REGISTRATION

WesBank, a Division of FirstRand Ltd, has been awarded the **RT46 Cat C tender**, with the effective start date 01 April 2021. As you are an **existing, new, and - or first-time service provider** to Government, we cordially invite you to participate in the registration of your business on our database as a preferred supplier.

On successful completion of the onboarding process, you will be eligible for work allocation by Wesbank.

The first-round onboarding concluded on the **31st of March 2021**, as work allocation initiates from **01 April 2021**.

We as Wesbank have seen the need and the enthusiasm in the industry to extend our **full onboarding process** to the **end of June 2021, to allow the industry who has not onboarded yet, to do so**. To ensure an effective onboarding process of all service providers, we have engaged with a 3rd party, **FlowCentric Resourcing**, who would manage this process on our behalf. This will be an electronic registration process where after initiating the merchant onto the system you will be supplied with a link to direct you to the Merchant Portal, together with a unique username and password to complete your onboarding. Our onboarding partner **FlowCentric Resourcing** has already been contracted to start the **Phase 2 Onboarding on 01 April 2021**. We hereby extend an open invitation to all our merchants to contact your friends, colleagues, and suppliers to become part of the RT46 (C) contract as we are continuing the onboarding of current and new Merchants to the panel. **If you fail to register before the due date of Friday 18 June 2021**, you will not be eligible to provide any maintenance or repair related services at to any Government Department under the RT46 Contact for the next 5 years.

The **FlowCentric Resourcing** contact details are as follows:

- **Program Manager:** Roy Marais.
E-mail: v-roym@flowcentric.com.
Phone: 012 – 347 4488 ext. 302.
- **Team Leader:** Corrie Auret.
E-mail: v-corriea@flowcentric.com.
Phone: 012 – 347 4488 ext. 301.
- **E-Mail for new onboarding requests:** rt46merchants-new@flowcentric.com.
- **Enquiries about the onboarding process:** rt46merchants@flowcentric.com.

Should you need to contact a **WesBank Official**:

Nthabiseng Ramatla

E-mail: Nthabiseng.Ramatla@wesbank.co.za.

Phone: +27 11 632 7031.

WesBank Call Centre (After Onboarding)

Merchant Authorisation and invoices
0861 666 421

OPTION 1
Call centre: Authorisation

OPTION 2
Invoice queries

Invoice submission
rt46merchantinvoices@wesbank.co.za
or fax: 0861 777 448

Yours Sincerely



Frank Quinn

Head of Sales of FML a Division of WesBank, a Division of FirstRand

WesBank - a division of **FirstRand Bank** Ltd. Registered Bank. An Authorised Financial Services and Registered Credit Provider. NCRCP20. Reg. No. 1929/001225/06. VAT No. 4210102051.

Directors: L.L. Dippenaar (Chairman), J.P. Burger (Chief Executive Officer), V.W. Bartlett, A.P. Pullinger (Deputy Chief Executive Officer), M.S. Bomela, P. Cooper (Alternate), J.J. Durand, G.G. Gelink, P.M. Goss, N.N. Gwagwa, P.K. Harris, W.R. Jardine, H.S. Kellan, K. Knoetze, R.M. Loubser, E.G. Matenge-Sebesho, P.J. Makosholo, A.T. Nzimande, D. Premnarayan (India), B.J. van der Ross, J.H. van Greuning. **Company Secretary:** C. Low